

FAQ

NR: 050

SOFTWARE: 3D-VIZ CONTROL

HANDLING

Connection Problems between 3D-VIZ CTRL and Turntable

Please note:

1. USB cable should not be longer than 4.5m. Longer cables can cause interferences. Alternative: USB - Ethernet converter.
2. If your generators are not shielded this could lead to USB connection problems. In this case, please use an suppressed USB cable (USB cable with ferrites).
3. Because USB cables are very sensitive, it can easily lead to problems if you:
Drive over it with roller stands, stand on it...
Therefore, please always first try a NEW USB cable if you have connection problems.